

Adult Services - Compliments

Dear Sir,

Beaufort
16th August

Having contacted Social Services about a fault with my newly acquired toilet seat, I was immediately put in touch with the appropriate department. Within half an hour I was informed to expect someone to arrive within the hour to replace it with a new one!

Where do you expect to receive treatment so excellent as that?

Please pass my thanks to those responsible and to the helpful and extremely polite lady who answered the phone - Marianne, I believe.

Very well done!

The toilet seat was re-adjusted so the new one was not needed. I cannot thank social services for this prompt action.

Very well done!